MATTHEW VALLEJOS

SOC Analyst / Technical Support

Pueblo West, CO | (719) 334-2633 | contact@matthewvallejos.com | linkedin.com/in/matthew-vallejos-5290a526a | matthewvallejos.com

SUMMARY

Detail-oriented professional with CompTIA Security+ certification and three years of college-level Computer Information Systems coursework, pursuing entry-level opportunities in either security operations or technical support. Hands-on experience with SIEM log analysis, endpoint detection, vulnerability scanning, and network traffic analysis, alongside a management background handling technical escalation and customer issue resolution by phone and in person. Self-directed learner with a demonstrated record of independently building, deploying, and troubleshooting real technical systems end to end.

TECHNICAL PROJECTS

Personal Portfolio Site (matthewvallejos.com) — Independently deployed a website on AWS Lightsail, including custom domain setup, DNS configuration, and SSL/TLS certificate installation. Diagnosed and resolved multiple real configuration issues independently, including firewall access restrictions and certificate trust errors, through systematic troubleshooting.

TCP Port Scanner (Python) — Built a TCP port scanner from scratch using Python's socket module to demonstrate working knowledge of network connections and protocols, with input validation and structured error handling. Published on GitHub.

The Evidence Vault (Podcast & Blog) — *Founder & Administrator:* Manage backend infrastructure, user accounts and access, plugin lifecycle, and platform security monitoring for an active WordPress media site hosted on a DigitalOcean cloud server.

CORE SKILLS

- Security Operations: SIEM log analysis (Splunk), endpoint detection & response (EDR), vulnerability scanning, network traffic analysis (Wireshark, Nmap), Kali Linux, Cybersecurity Kill Chain
- Technical Troubleshooting: Root cause diagnosis, systematic issue isolation, documentation of findings and resolutions
- Customer & Communication: Phone and in-person issue resolution, clear written communication, end-user training
- Systems & Infrastructure: Linux server administration, DNS and networking fundamentals, cloud hosting (AWS, DigitalOcean), WordPress administration, Python scripting

EXPERIENCE

Sonic Drive-In | *Pueblo, CO* ***Assistant Manager*** Oct 2024 - July 2026

- Managed daily operations including compliance audits, cash handling, and staff training under strict standard operating procedures
- Served as the location's technical escalation point for point-of-sale (POS) system issues, resolving problems to minimize downtime during high-volume periods
- Resolved customer issues by phone and in person as part of daily management duties

Vallejos Construction | *Pueblo West, CO* ***Contract Laborer*** Dec 2021 - Oct 2024

- Performed skilled labor on hospital construction projects located on Air Force Academy and Fort Carson military installations, maintaining strict adherence to OSHA safety standards

Earlier Experience: Warehouse Associate, Target Distribution Center (2020-2021) - high-volume order fulfillment, accuracy consistently above team average. Cook/Crew Member, Sonic Drive-In (2020) - cross-trained and mentored new hires.

EDUCATION

Colorado State University - Pueblo | Computer Information Systems, Cybersecurity Emphasis | 2018 - 2021

Began university coursework as a high school junior through an early college program; completed three years funded by grants and scholarships.

Swallows Charter Academy | High School Diploma | May 2020

CERTIFICATIONS

- CompTIA Security+ - Certified, July 2026